

Online support as business model

Support your customers simply and quickly via the internet. See and show screen content safely without your customer needing special knowledge, nor needing to buy or install anything.

Solutions for:

- Supporter
- IT Administrators
- System houses
- Software producer

The entrance into the world of online support



pcvisit BasicSupport

The most important features at a glance

- For private and commercial use
- Fixed line of vision: Host sees Guest (after explicit approval is given)
- 2 session participants
- See screen contents of guest's/customer's system

pcvisit BasicSupport (annual licence) 47.88 €* (1 installation/1 channel)

Just easy support!
No more, no less



pcvisit EasySupport

The most important features at a glance

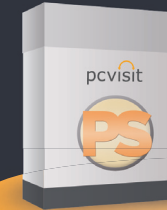
- Application selection
- Preview monitor and status mouse
- Highly secure encrypted transfer of clipboard contents, files and folders
- Invitation function via session link
- Transfer of multi-monitors (up to 4 monitors)
- Transfer of Vista UAC dialogues
- Presetting: viewing direction "Host sees Guest", remote control function active
- 2 to 3 session participants
- Showing, seeing and remote controlling functions

pcvisit EasySupport 498.00 €* (InstallationFlat/ 1 channel)

Additional channel 400.00 €*

inclusive
pcvisit 4 Remote
for free

The right alternative for IT profis, who (want to) make money out of online support



pcvisit ProfiSupport

The most important features at a glance

- Flash-recording function
- Comprehensive session history
- Disable background picture transfer
- Remote system data scans (after guest approval)
- Integration with Helpdesk & CRM systems
- Integrated real time chat
- Application selection
- Preview monitor and status mouse
- Highly secure encrypted transfer of clipboard contents, files and folders
- Invitation function via session link
- Transfer of multi-monitors (up to 4 monitors)
- Transfer of Vista UAC dialogues
- Presetting: viewing direction "Host sees Guest", remote control function active
- 2 to 3 session participants
- Showing, seeing and remote controlling functions

pcvisit ProfiSupport 898.00 €* (InstallationFlat/ 1 channel)

Additional channel 700.00 €*

inclusive
pcvisit 4 Remote
for free

*All prices are net prices (excluding VAT)



If you have any questions about pcvisit products, prices or offers please contact our sales team via phone: +49 (0) 6023 / 94 33 0 or via email at sales@pcvisit.de

Visit us at www.pcvisit.de



pcvisit 4 Remote

The remote control for your PC

The most important features at a glance

- Configurable online/offline autostart options
- Configurable auto-logout or locking option when a session ends
- Remotely control a number of different computer systems
- Automatic reconnection after an interruption
- Flexible access from anywhere in the world
- Highly secure encrypted transfer of clipboard contents and files

pcvisit 4 Remote 228.00 €* (1 installation/1 channel)

Additional host installation 29.00 €*
Additional channel 199.00 €*